



# American Red Cross Contact Information

As of 01/05/2012

## For Disaster Assistance:

Direct # to call: 573-635-1132

- When prompted press 1 and then insert your phone number  
Which will send your # to the disaster pager volunteer?

Disaster pager direct number: (573)556-4681

- Please call this # direct if after 15 minutes  
a volunteer hasn't returned your call.

Phillip Iman cell #: (573)528-2116

- Please call this number if a major disaster or if attempts to  
reach the above numbers are unsuccessful

## For families after the disaster

(During normal business hours)

Office hours: M-F 8:30am-5:00pm

Jefferson City (573)635-1132

Toll-free: (866)815-2738

If you are unable to reach a volunteer from the  
Jefferson City office or Phillip Iman, please call  
Rhonda Lightfoot at (573)445-9411 or (573)289-7878

**What the American Red Cross will do:** After verification of the disaster we will provide immediate emergency assistance due to their disaster caused needs. Disaster could mean a house fire or a natural disaster such as a flood or tornado etc.. We will link our clients to other area resources and try to help the client develop a recovery plan. The American Red Cross will never request repayment for our services. We are able to provide these services through donations from the public, grants and the unwavering support of our United Way. We may also provide canteen service to emergency responders if we have volunteers available to do so and the situation warrants our help. We do not respond to hostage situations, transportations incidents or hazardous waste spills unless it is cleared through the American Red Cross Regional Emergency Services Director.